

CURRICULUM VITAE

Christelle Baptist

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Age: 34 years

Title: Wedding

PROFESSIONAL EXPERIENCE

- **September 2015 to date Moura Funeral Enterprise - Receptionist / Data clerk**
- August 2013 to January 2014 Bizz Customer Assistance Officer

Prospecting new clients and retaining customers in business

- April 2010 to September 2010 AXA customer service LTE-charge customer / Legal Secretary
Customer loyalty

Home legal calls and transferring calls to lawyers

- 2004-2007 Sedeco Ltd.-Animator audiotel

Discussion and chat messaging

TRAINING

- September 2007 Infinity Training Center

Téléconseiller Base in call center

- April 2012-July 2012 Training Kalynda

Information Technology Desktop Application 2

LANGUAGES AND COMPUTERS

- English
- French

Computer Word, Excel, Internet, PowerPoint

HOBBIES

Make Catéchèse- catechism with children in preparation for confirmation

Sport- walking

