

BHAGIRATH THAPA

Kapan-11,BNP,Kathmandu,Nepal, , Hail Nafal,Exit-6,Riyadh,Saudi Arabia
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EXPERIENCE

- **Initial Saudi Group** *2014 November 11 - Present*
Supervisor
Customer Service
- **Kfc,Singapore.** *November 2008 - November 2010*
1st Assistant Restaurant Manager
Customer Service
- **Mc Donald's Kuwait** *April 1998 - March 2002*
Crew Chief
Customer Service



EDUCATION

- **Baneshwor Campus, Tribhuvan University**
Proficiency Certificate Level in Management (I.Com) -12th classwith
1995
- **Vishwo Niketan High School, Tripureshwor, Kathmandu, Nepal**
School Leaving Certificate(SLC)with
1992



TECHNICAL SKILLS

- Nokia Certified Professional Mobile phone showroom salesman from 2003 - 2005 at Fono Telecom Doha Qatar.
- MS Office, Internet and email, SAP & Dreamstate Interactive trained, web design course from Aptech



ACHIEVEMENTS & AWARDS

- Supermarket Manager 1kg gold promotion (Feb 15 to may14) ABLE MART W.L.L.SANAIYA -13, QATAR <http://www.youtube.com/watch?v=O1zUP52bp1c>
- Gold Hat Award-2000 Mc donald's kuwait

- Maniacle Customer Service - 2009 Kfc, Singapore



INDUSTRIAL EXPOSURE

- Showroom Mannager Smart Appliances Pvt Ltd Durbar marg, Kathmandu (February-October) 2014



INTERESTS

- Food, Food Safety and Restaurant, Food Mart
- Physical Fitness
- Outdoor sports like Football, Running



ACTIVITIES

- January 2011 to January 2013- Manager- NBGyanu's SsMinMart Pvt.Ltd.- Family business, Kathmandu, Nepal, Supporting from everywhere
- 2016 -Online Diploma in Business Management & Entrepreneurship (Alison.com, Ireland) 2016 -Online Diploma in Customer Service, Operation Management, Effective Communication skills for Managers



PERSONAL PROFILE

- Date of Birth : 01-05-1975
- Marital Status : Married
- Nationality : Nepali
- Known Languages : English, Hindi, Nepali
- Hobby : Yoga

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