** FEDERICK M. GICAIN**

08 D Greenfield Compound Rosario, Pasig City

Contact Number +639097599665

Email Address: [fmgicain@yahoo.com](mailto:fmgicain@yahoo.com)

***Job Objectives:***

Seeking a position using my whole heart, knowledge, experience, unique skills, talent, strategy, creativity, and leadership skills in any field.

**P E R S O N A L D A T A**

Age : 36 years old.

Date of Birth : November 17, 1981

Civil Status : Single

**E D U C A T I O N A L B A C K G R O U N D**

Tertiary : **LYCEUM – NORTHWEST UNIVERSITY**

***Bachelor of Science in Computer Engineering***

Tarpuac District Dagupan City, Pangasinan

1998 – 2003

Secondary : **PANGASINAN SCHOOL OF ARTS AND TRADES**

***Major in Computer Studies***

Artacho St. Lingayen, Pangasinan

1994 – 1998

**P R O F E S S I O N A L E X P E R I E N C E**

**USE ELECTRONICS**

***IT Specialist and Service Engineer***

July 04, 2016 – February 14, 2018

* Performs and provides technical support to all electronic data and information technology processing for all departments including electrical and electronic equipments and devices.
* Install and support LANs, WANs, network segments, Internet, and intranet systems.
* Install and maintain network hardware and software. Conducts troubleshooting, repair and maintenance to all electrical and electronic equipments, machines and devices including installations.
* Evaluate and Identify user needs. Assists computer users in the resolution of computer related problems such as inoperative hardware and software; conducts periodic analysis and maintenance of incoming and existing computer hardware and software, electrical equipments and other electronic machines and devices.
* Determine network and system requirements. Tests computer system/s to determine critical areas specifically component losses and damages; prioritizes importance of components and ensures back- up and recovery system; trains employees in using new hardware and software.
* Maintains client confidence and protects operations by keeping information confidential.
* Contributes to team effort by accomplishing assigned tasks as needed.

**PATIENT FIRST MEDICAL CENTER**

***IT Officer***

October 14, 2015 – May 13, 2016

• Manage biometric maintenance particularly updating, backup and restoring office locations

• Do benchmark, analyze, and make recommendations for the improvement and

growth of the company's IT systems

• Provide assistance in software and hardware IT related procurement, proposal/canvassing,

regular checking of IT related inventory

• Responsible in maintaining workstations and network storage, manager the deployment,

monitoring, maintenance, development, upgrade and support of all IT systems

• Develop and implement all IT policies and procedures, including those for security and

disaster recovery.

• Implements Projects.

**VALENS SECURITIES**

***IT, Technical Support Specialist***

May 30, 2014 -Feb 5, 2015

• Set up then maintenance of Network (switch, wifi and router),

Servers and Computers (Upgrading, Troubleshooting and Repairing), Back Up and CCTV

• Photoshop Client Company Logo

• Search Engine Optimizer

• Website Bug checking

• Part of VEGA team ticketing operation

• Transcribing, researching and other task

**Pronet Systems Integrated Network Solutions, Inc.**

***Technical Support Engineer***

February 14, 2012 – May 23, 2014

• Researching and development of new products

• Maintenance of Network (switch, wifi, access point and router),

Servers (desktop and Blade type), Laptops, Computers, Back up Storage (NAS) and Printer

* Systems Integration

- Planning and Design, Project Management, Project Implementation, Network Integration, Network set-up and Configuration.

* Structure Cabling Systems (Voice and Data)

- Vertical Backbone Cabling Installation, Horizontal Cabling Installation, Fiber Optic Backbone Installation and Local Area and Wide Area Network Installation.

* Building Management Systems

- Access Control and Biometric Systems, CCTV Surveillance Systems.

* Wireless Infrastructure Systems

- Point to Point Wireless Installation.

• Tracing and Termination of Different Kinds of Connectors and I/0 (Voice and Data)

**FGICAIN INTERNET CAFÉ**

***Business Owner / Operator / Technician***

November 17, 2008 – Present

• Set-up, Operate then Maintenance of Network (switch, wifi and router), Servers, Printer and Computers (Upgrading, Troubleshooting and Repairing)

**CMC MAGNETIC CORPORATION**

***Overseas Filipino Workers (Taiwan), Machine Operator***

Printing, Mastering, CD/DVD+/-RW Department

March 9, 2005 – February 21, 2008

• Operate and maintained different kinds Kitano machine

• Production of CD, VCD, DVD and Stamper

• Work in Mastering and printing department

• Troubleshoot Machines and documentation

**NATIONAL FOOD AUTHORITY (NFA)**

***Encoder***

November 4, 2003 – December 19, 2003

• Encoding and printing

**GOVERNMENT SERVICE INSURANCE SYSTEM (GSIS)**

***Encoder***

June 12, 2003 – July 10, 2003

• Encoding

**QUICK CARE COMPUTER**

***Computer Technician***

March 15, 2002 – June 20, 2002

• Set Up and Maintenance of Network (switch, wifi and routers), Servers, Laptops and Computers (Upgrading, troubleshooting and repairing)

• Repairing Printer, Mouse and keyboard

**O N – T H E – J O B – T R A I N I N G**

**QUICK CARE COMPUTER**

377 National Road Tapuac District,

Dagupan City, Pangasinan

March 15, 2002 – June 20, 2002

**S P E C I A L Q U A L I F I C A T I O N**

* Software Literate (Windows OS, Linux and Servers, Microsoft Office, Lotus Smart Suite,

Visual Basic, DOS, Open Office and Aimites).

* Photoshop, Transcribing

**S E M I N A R S A N D F I E L D T R I P S**

**COAL FIRED THEMAL PLANT FUNDAMENTAL**

Dagupan City Museum, Pangasinan

March 10, 2001

**MIRANT Power Plant**

SualPangasinan

February 24, 2003

**O R G A N I Z A T I O N**

* Alliance of Computer Engineering Students
* Lingayen Chess Club

**A C H I E V E M E N T S**

**CHESS WIZARD**

Lyceum – Northwest University

Tapuac District Dagupan City, Pangasinan, Philippines

**YMCA CHESS CHAMPION**

Tapuac District, Dagupan City, Pangasinan, Philippines

2003

**REFERENCES**

**Jenna Tipon**

***Admin Officer***

USE Electronics

09264556473

**Macky C. Alonzo II, M.D.**

***Assistant Medical Director for Professional Services***

Patient First Medical Center, Inc.

09175687008

**Paolo Gutierrez**  
***Chief Information Officer***

VALENS Securities/EAS Digital

09158822113

**MARY GRACE CAVAS**

***IT Manager***

Villarica Pawnshop

09223398646

**MARION HOWELL TORRES**

***Project Engineer***

Pronet Systems Integrated Network

Solutions, Inc.

09228946235