**CURRICULUM VITAE**

**SAGAR SUNUWAR**

**Mobile No: 0558968774**

**COSTA COFFEE UAE 🇦🇪**

**Bouchon & Bakery ,MH Alshaya Dubai, UAE 🇦🇪**

**Position: Barista maestro**

**EMAIL ID: unik\_s2002@yahoo.com, Sunuwarsagar01@gmail.com**

**CAREER OBJECTIVE**

* To obtain a position in an organization that will provide me with the opportunity to offer exceptional results across customer care and sales fields. Extremely focus on elevating company standards, sales goals and client expectation.

**PROFILE**

* Has Strong sense of responsibility and ability to work under minimum supervision And enthusiastic and friendly manner. Punctual and always look for an opportunity to learn and improve my skills.

**LANGUAGES KNOWN**

* English , Hindi & Nepali

**EDUCATIONAL QUALIFICATION**

* Completed School Leaving Certificate with first division.
* Completed Higher Secondary Board with first division.
* Competed BBS level.

**PERSONAL DETAILS**

* Nationality :Nepali
* Date of Birth:30th /04/1990
* Gender :Male
* Religion :Hindu
* Marital Status :Single

**PASSPORT DETAILS**

* Passport No : 05829078
* Date of Issue : 10/02/2012
* Date of Expiry : 09/02/2022
* Place of Issue : Nepal

**Work experience**

* ***HEAD BARISTA*** at Bouchon & Bakery, MH Alshaya, Dubai, UAE since September 2017.
* **BARISTA MESTRO** professional *3* years of successful experience **at Costa** **coffee in UAE**.
* Gained top rating for superior customer service skills.
* Good communication skills and ability to maintain a good interpersonal relation.
* Capacity to work under stressful and high pressure environment.
* Computer proficient- very good skills.
* Good command over English language (spoken and written).
  + Attended various trainings such as Voice and Accent Complain handling, Innovation integrity entertainment and ownership training Lean mean and hungry training, Everyday Team motivation

training etc

**Personal TRAITS**

Work quick understanding and learning new challenges in the area of operation.

* Flexible and hardworking approach good organization skills and adjustable
* Strong ability to work under pressure and apologize while demonstrating understanding and solve the problems/make it right now

**DUTIES AND RESPONSIBIITIES**

* Welcome and provide a warm greeting to everyone
* Follow the food safety Policy.
* Guest Comments and the feedback about services
* Strive continually to improve
* Be fully aware of daily promote and specialties.
* Informing to customers of daily specials.
* Operate company’s business ethically
* Leadership and co-operate in work.
* Remember that the most importance people in our restaurant are our customer.
* Connect with guest in unique and personalize way and deliver in a timely manner.

**DECLARATION**

*The* above *furnished details are true to the best of my knowledge if you give an opportunity to work under your esteemed organization, I shall discharge my duties to the best of my ability and to the satisfaction of my superiors.*

**SAGAR SUNUWAR**

**Signature**

****