  

SHAMEED TM

Po Box: 1430

Dubai -UAE

Mob: 0554561814

[shameedtm@gmail.com](mailto:shameedtm@gmail.com)

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| PERSONAL PROFILE |

I am a Computer Engineer seeking for a position in IT Field. Have excellent technical skills, communication skill, and goal-focused professional offering 5 years of experience in Computer industry. I have experience in IT Support (Desktop Support), and I can work effectively in, windows and administration level.

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| CERTIFICATION & TRAININGS |

MCSE:Microsoft Certified System Engineer (MCSE)

[www.microsoft.com/learning/mcp/transcripts](http://www.microsoft.com/learning/mcp/transcripts)

Transcript ID 744475

Access Code shameedmcsa

Installing, Configuring and Administering Microsoft Windows ® XP Professional.

Managing and Maintaining a Microsoft Windows Server 2003 Environment.

Planning and Maintaining a Microsoft Windows Server 2003 Network Infrastructure.

Implementing and Managing Microsoft Exchange Server 2003.

CCNA:Cisco Certified Network Associate (CCNA**)**

Configuration knowledge in Cisco 2500, 2600 series routers and 1900,2950,3550

series switches.

Knowledge in Routing protocols like RIP V1 &V 2 , IGRP, EIGRP, OSPF and

encapsulation protocols like PPP, HDLC, Frame relay.

Knowledge in IOS Backup and Up gradation, configuration backup and restore

Using TFTP.

Knowledge in WAN technologies like Leased lines, ISDN, Frame relay

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| EDUCATION |

Computer Engineering

(University of Tamil Nadu Technical Board 2003 – 2006)

Higher Secondary School Kochanur (2000 – 2002)

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| EMPLOYMENT SUMMARY |

**HCT-CERT Abu Dhabi 2015-April to still working**

**Barari Forest Management Al Ain 2013 to March2015**

# Configuring, monitoring and troubleshooting of Microsoft Windows 2003 / 2008 servers.

* Implementing **Group Policies** according to application and security requirement.
* Firewall configuration and policy settings
* Monitoring and maintaining VM Ware Virtual machines using VI Client and Virtual Centre Server
* Perform and monitor the backup and restore operation using **Symantec Backup Exec 2010.**
* Installing new computer systems and connecting them in to LAN and Join Domain
* Installing the basic OS and the supporting software as per the guidelines of the organization
* Recording the model number of each installed hardware component and forwarding the details to the administrative authorities
* Attending the maintenance calls by the users
* Informing the users about precaution measures for some of the frequently arising system concerns
* Installing and configuring Microsoft outlook Office 2007 and 2010
* Responsible for troubleshooting, installation, configuration and repairing computer systems.
* Operating System installation and configuration like windows Xp , Servers
* Application software Installation
* Printer and scanners Installation
* Trouble shooting of Network and Desk top systems.
* Network (LAN) Trouble Shooting.
* User ID Creation / Deletion for AD.
* User creation, Power setting, Data backup.

AL Nuaimi Group RAS AL KAHIMAH 2011-March-2013

# Installing new computer systems and connecting them in to LAN and Join Domain

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* Trouble shooting of Network and Desk top systems.
* Network (LAN) Trouble Shooting.
* User ID Creation / Deletion for AD.
* User creation, Power setting, Data backup.
* Monitor Disk space, Processor Utilization, Network utilization related to server.
* Trouble shooting various brands of Desktops and Laptops.
* Knowledge in Configuration Firewalls, Switches, LAN, WAN, Routers.
* Install & configure Anti-virus applications Monitor Virus activity

**IMG Group, Dubai 2006– 2009**

# Galadari Driving School Dubai

**Metro Taxi Dubai**

* Installing systems for new users
* Providing them information about the company policy  for usage of each software
* Experience in managing & troubleshooting Exchange Features i.e. Database Issues, OWA issues, Active Sync, Outlook anywhere, Mail flow & Exchange Client issue.
* Experience in VMware ESX Server 3.5/ vsphere 4.0 Deployment, Administration and Migration.
* Providing online and on-site support to users
* Preparing reports for the attended support calls and forwarding the same to the supervisor Responsible for managing LAN/WAN installation and arrangement for Network PCs performing connectivity, system setup, daily backup, network virus
* Responsible for troubleshooting, installation, configuration and repairing computer systems.

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| PERSONAL DETAILS |

Name : Shameed TM

Fathers Name : Mohamed Ali KP

Nationality : Indian

Gender : Male

Contact No : 00971- 554561814

Language known as : English, Malayalam, Tamil & Hindi

Visa status : Employment Visa

**UAE Driving Licence, Valid until: 12 – 1 -2019**

**Declaration**

I SHAMEED.TM, hereby declare that the details furnished above are true to the best of my knowledge and belief.

**Place: Dubai**

**Date: SHAMEED.TM**